

City of Philadelphia

Department of Behavioral Health and Intellectual Disability Services

**Population:**

1,573,916 (No. 6)

Govt Employees:

25,000

Address:

1101 Market St.
Suite 700
Philadelphia, PA 19107

Phone:

(215) 685-5400

Email:

dbhidscommunications@phila.gov

Capabilities Statement:

[Link](#)

Cage Code:

644Y5

UEI Number:

CRZ1A1JTLQB6

DUNS#

12-474-2474

**Site:**

<https://www.phila.gov/departments/departments-of-behavioral-health-and-intellectual-disability-services/>

Mission:

The Department of Behavioral Health and Intellectual disability Services (DBHIDS) works with the Philadelphia School District, child welfare and judicial systems, and with families and communities providing care and services for:

- People with mental illness.
- People struggling with addictions.
- People with intellectual disabilities.

We embrace a vision of recovery, resilience, and self-determination through a model of care that is directed by the person in recovery.

Contacts and Stakeholders Information:

Donna E.M. Bailey - Chief Executive Officer

Donna.Bailey@phila.gov

Kleckner J. Charles, DSW, MPA - Chief Program Officer

(215) 685-5969 | kleckner.charles@phila.gov

Amanda David - Chief Program Officer

(215) 685-5556 | amanda.david@phila.gov

Odysseus Marcopolus Chief Digital Officer

(215) 685-5486 | Odysseus.Marcopolus@Phila.gov

Katrina Pratt-Roebuck, MBA - Senior Director of Systems Integration

215) 546-1200 | Katrina.Pratt-Roebuck@phila.gov

Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized