

City of Philadelphia

Department of Human Services



Population:
1,573,916 (No. 6)

Govt Employees:
25,000

Address:
1515 Arch St.
Philadelphia, PA 19102

Phone:
(215) 683-4347

Email:
dhscommunications@phila.gov

Capabilities Statement:
[Link](#)

Cage Code:
644Y5

UEI Number:
CRZ1A1JTLQB6

DUNS#
12-474-2474



Site:

<https://www.phila.gov/departments/departments-of-human-services/>

Mission:

Philadelphia's Department of Human Services is the county child welfare and juvenile justice agency and is overseen by the Office of Children and Families. Our mission is to provide and promote safety, permanency, and well-being for children and youth at risk of abuse, neglect, and delinquency. Our main areas of service include: Prevention, Child Welfare, Foster and Adoption, and Juvenile Justice.

Contacts and Stakeholders Information:

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Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized