

City of Philadelphia

Office of the Youth Ombudsman

**Population:**

1,573,916 (No. 6)

Govt Employees:

25,000

Address:

601 Walnut St.
Suite 300 East
Philadelphia, PA 19106

Phone:

(215) 686-1178

Email:

OYO@phila.gov

Capabilities Statement:

[Link](#)

Cage Code:

644Y5

UEI Number:

CRZ1A1JTLQB6

DUNS#

12-474-2474

**Site:**

<https://www.phila.gov/departments/office-of-the-youth-ombudsman/>

Mission:

The Office of the Youth Ombudsman was established by executive order on November 30, 2022. Our office is charged with promoting the safety and well-being of youth in residential placements.

Contacts and Stakeholders Information:

Tracie Johnson - Youth Ombudsman
(215) 685-6061 | tracie.johnson@phila.gov

Judy Andrews-Battle - Deputy Youth Ombudsman
judy.battle@phila.gov

Mabari Byrd - Associate Youth Ombudsman
mabari.byrd@phila.gov

Kelly Sagastume - Associate Youth Ombudsman
kelly.sagastume@phila.gov

Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized