

# City of Philadelphia

## Philadelphia Regional Office of Emergency Medical Services

**Population:**

1,573,916 (No. 6)

**Govt Employees:**

25,000

**Address:**

7800 Ogontz Ave.  
Philadelphia, PA 19150

**Phone:**

(215) 685-4216

**Email:**

[proems@phila.gov](mailto:proems@phila.gov)

**Capabilities Statement:**

[Link](#)

**Cage Code:**

644Y5

**UEI Number:**

CRZ1A1JTLQB6

**DUNS#**

12-474-2474

**Site:**

<https://www.phila.gov/departments/philadelphia-regional-office-of-emergency-medical-services/>

**Mission:**

The Philadelphia Regional Office of Emergency Medical Services (PROEMS) is the “Regional EMS council.” PROEMS is defined by PA Code, Title 28, § 1021.2 as a nonprofit incorporated entity or appropriate equivalent.

PROEMS plans, develops, and maintains emergency medical services (EMS) systems in the city and county of Philadelphia. It represents health professions and organizations involved with EMS in the city.

**Contacts and Stakeholders Information:**

Michele Butler - Contract Coordinator  
(215) 685-4217 | [proems@phila.gov](mailto:proems@phila.gov)

Donna Lebisly - Regional EMS Education Coordinator  
(215) 685-4219 | [donna.lebisly@phila.gov](mailto:donna.lebisly@phila.gov)

Chief Edward Lendvay - Regional Director of PROEMS  
(215) 685-4216 | [proems@phila.gov](mailto:proems@phila.gov)

Shelisha Nelson - Support Clerk  
(215) 685-4220 | [proems@phila.gov](mailto:proems@phila.gov)

Lt. James Theurer - Ambulance License and Inspection Coordinator  
(215) 685-4218 | [proems@phila.gov](mailto:proems@phila.gov)

**Actsoft Workforce Manager for Gov:**

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized