

City of Philadelphia Philadelphia Water Department

**Population:**

1,573,916 (No. 6)

Govt Employees:

25,000

Address:

1101 Market St.
5th Floor
Philadelphia, PA 19107

Phone:

(215) 685-6300

Email:

waterinfo@phila.gov

Capabilities Statement:

[Link](#)

Cage Code:

644Y5

UEI Number:

CRZ1A1JTLQB6

DUNS#

12-474-2474

**Site:**

<https://www.phila.gov/departments/philadelphia-water-department/>

Mission:

The Philadelphia Water Department (PWD) serves over 2 million people in Philadelphia, Montgomery, Delaware, and Bucks counties. We use science and technology to assure quality water 24 hours a day, 365 days a year. For nearly 200 years, our department has made sure that the City has the clean, safe water it needs.

PWD works to:

- Deliver safe water to homes and businesses.
- Protect our region's watersheds and the natural environment.
- Maintain our sewer system so communities stay healthy.
- Manage runoff from storms to prevent pollution and flooding.
- Keep thousands of miles of pipes in good operating condition.

Contacts and Stakeholders Information:

Randy E. Hayman, Esq. - Commissioner and CEO
(215) 685-6103 | randy.e.hayman@phila.gov

Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized