

## City of Philadelphia Town Watch Integrated Services

**Population:**

1,573,916 (No. 6)

**Govt Employees:**

25,000

**Address:**

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11th floor  
Philadelphia, PA 19107

**Phone:**

(215) 686-1459

**Email:**

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**Capabilities Statement:**

[Link](#)

**Cage Code:**

644Y5

**UEI Number:**

CRZ1A1JTLQB6

**DUNS#**

12-474-2474

**Site:**

<https://www.phila.gov/departments/town-watch-integrated-services/>

**Mission:**

Town Watch Integrated Services (TWIS) trains, organizes, and provides equipment to residents who want to be a part of Town Watch groups in their community. Town Watch volunteers patrol areas and document and report any suspicious or criminal activities.

Our membership includes law enforcement agencies, neighborhood and community groups, state and regional crime prevention associations, and a variety of businesses and civic groups.

**Contacts and Stakeholders Information:**

Pablo Mateo - Director of Operations  
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Anthony Murphy - Executive Director  
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Brenda Playfair - Administrative Assistant  
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**Actsoft Workforce Manager for Gov:**

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized