

City of Phoenix Office of Homeless Solutions

**Population:**

1,673,164 (No. 5)

Govt Employees:

14,000

Address:

Phoenix City Hall
200 W. Washington Street
Phoenix, AZ 85003

Phone:

(602) 262-6011

Capabilities Statement:

[Link](#)

Cage Code:

644Y5

UEI Number:

CRZ1A1JTLQB6

DUNS#

12-474-2474

**Site:**

<https://www.phoenix.gov/administration/departments/homeless-solutions.html>

Mission:

The Office of Homeless Solutions (OHS) provides support for people experiencing homelessness and is committed to ending homelessness through a comprehensive, regional approach to shelter and heat relief, outreach, supportive and behavioral health services, homelessness prevention, and supportive housing.

Contacts and Stakeholders Information:

Rachel Milne – Director

Rachel.milne@phoenix.gov

Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized