

## City of Phoenix Human Resources Department

**Population:**

1,673,164 (No. 5)

**Govt Employees:**

14,000

**Address:**

251 W Washington St,  
Phoenix, AZ 85003

**Phone:**

(602) 495-5700

**Email:**

[hrc@phoenix.gov](mailto:hrc@phoenix.gov)

**Capabilities Statement:**

[Link](#)

**Cage Code:**

644Y5

**UEI Number:**

CRZ1A1JTLQB6

**DUNS#**

12-474-2474

**Site:**

<https://www.phoenix.gov/administration/departments/hr.html>

**Mission:**

Phoenix, a desert oasis in the southwestern United States, has developed into a sprawling metropolitan area, now ranked as the fifth largest city in the country.

The City of Phoenix employs more than 14,000 people and is consistently named one of the best employers in Arizona. The City's Human Resources Department plays a critical role in supporting this vast workforce. The department oversees a wide range of responsibilities, including recruiting, hiring, benefits, workplace safety, employee and labor relations, organizational development and training, compliance, human resources technology, records and transactions.

**Contacts and Stakeholders Information:**

David Mathews – Director

[David.mathews@phoenix.gov](mailto:David.mathews@phoenix.gov)

**Actsoft Workforce Manager for Gov:**

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized