

City of Phoenix Human Services Department



Population:
1,673,164 (No. 5)

Govt Employees:
14,000

Address:
Human Services
Department
Phoenix City Hall
200 W. Washington St.,
18th Floor
Phoenix, AZ 85003

Phone:
(602) 262-6666

Site:

https://www.phoenix.gov/administration/departments/human_services/about-us.html#mission

Mission:

Our mission is to enhance the quality of life for individuals and families in our community by providing compassionate, comprehensive, and culturally sensitive human services.

Vision

We aspire to create positive change through a variety of resources and support for those we serve to achieve their full potential

Contacts and Stakeholders Information:

Jacqueline Edwards – Director
Jacqueline.edwards@phoenix.gov

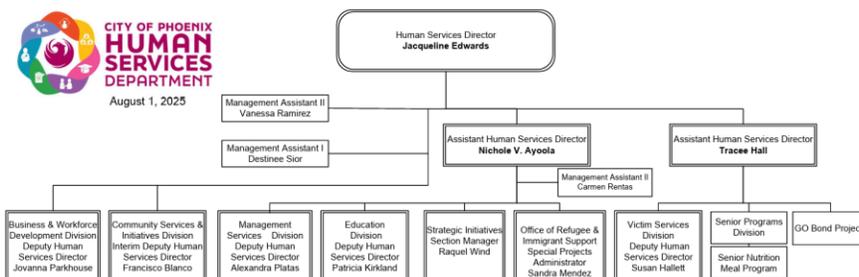
Capabilities Statement:

[Link](#)

Cage Code:
644Y5

UEI Number:
CRZ1A1JTLQB6

DUNS#
12-474-2474



Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized