

## City of Phoenix Water Services Department



**Population:**  
1,673,164 (No. 5)

**Govt Employees:**  
14,000

**Address:**  
Phoenix City Hall  
Address: 200 W  
Washington St, Phoenix, AZ  
85003

**Phone:**  
(602) 262-6251

**Capabilities Statement:**  
[Link](#)

**Cage Code:**  
644Y5

**UEI Number:**  
CRZ1A1JTLQB6

**DUNS#**  
12-474-2474



### Site:

<https://www.phoenix.gov/administration/departments/water-services.html>

### Mission:

Phoenix Water Services provides high-quality, reliable water to the City of Phoenix, serving over 1.7 million residents. The department is committed to maintaining water quality, promoting sustainability, and ensuring compliance with all local, state, and federal regulations. Welcome to the Phoenix Water Services Department! We are dedicated to delivering safe, reliable, and sustainable water services to the vibrant community of Phoenix. For over a century, we have been at the forefront of ensuring access to clean water and wastewater services, vital to our city's health, economy, and quality of life.

### Contacts and Stakeholders Information:

Brandy Kelso - Director

### Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized