

Puerto Rico Child Support Administration (Family Department)



Population:
3,235,289

Fed Govt Employees:
18,200

State Govt Employees:
124,000

Address:
Mercantil Plaza Building,
Ponce de Leon Avenue #2
San Juan, PR 00917

Phone:
(787) 767-1500

Email:

Capabilities Statement:
[Link](#)

Cage Code:
644Y5

UEI Number:
CRZ1A1JTLQB6

DUNS#
12-474-2474



Site:

<https://asume.pr.gov/>

Mission:

Act No. 86 of August 17, 1994, and Act No. 168 of August 12, 2000, as amended. To promote and expeditiously and effectively implement the public policy of the Commonwealth of Puerto Rico to ensure that, in compliance with their social, moral, and legal obligations, non-custodial parents of minors under 21 years of age, descendants of persons over 60 years of age, and legally responsible persons contribute to the support and well-being of their elderly children and ascendants, safeguarding the right of these persons to receive alimony and increasing the self-sufficiency of families through the application of the mechanisms provided by law.

Contacts and Stakeholders Information:

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Organization Chart:
<https://asume.pr.gov/QuienesSomos/Organigrama/Organigrama%20ASUME.pdf>

Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized