

Puerto Rico Department of Consumer Affairs

**Population:**

3,235,289

Fed Govt Employees:

18,200

State Govt Employees:

124,000

Address:

José De Diego Avenue,
Pda. 22 Minillas
Government Center, North
Tower, 7th Floor
Santurce

Phone:

(787) 722-7555

Email:**Capabilities Statement:**

[Link](#)

Cage Code:

644Y5

UEI Number:

CRZ1A1JTLQB6

DUNS#

12-474-2474

**Site:**

<http://www.justicia.pr.gov/secretarias-y-oficinas/oficina-del-procurador-general/>

Mission:

The Department of Consumer Affairs was established by Act No. 5 of April 23, 1973, as amended. Other laws related to the Agency include Act No. 228 of May 13, 1942, and Act No. 120 of June 17, 1993, as amended. The Agency's mission is to protect and defend consumers and maintain a balanced price for consumer goods and services, in accordance with supply and demand, inflationary trends, and by establishing and enforcing price controls.

Contacts and Stakeholders Information:

LCDA. VALERIE RODRIGUEZ ERAZO – Designated Secretary

Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized