

## Puerto Rico Department of Labor and Human Resources

**Population:**

3,235,289

**Fed Govt Employees:**

18,200

**State Govt Employees:**

124,000

**Address:**

Prudencio Rivera Martínez  
Building, Ave. Muñoz  
Rivera #505  
San Juan, PR  
00918

**Phone:**

(787) 754-5353

**Email:****Capabilities Statement:**

[Link](#)

**Cage Code:**

644Y5

**UEI Number:**

CRZ1A1JTLQB6

**DUNS#**

12-474-2474

**Site:**

<http://www.trabajo.pr.gov/>

**Mission:**

To actively and committedly address the development of a better work environment through the identification, training, and transformation of the workforce; guaranteeing labor rights, promoting the creation of more and better jobs, and ensuring the security and social and economic well-being of workers, to contribute to strengthening the socioeconomic status of Puerto Rico's workforce.

**Contacts and Stakeholders Information:**

Carlos Rivera Santiago – Secretary

Contact List: <https://www.trabajo.pr.gov/contactenos.asp>

**Actsoft Workforce Manager for Gov:**

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized