

## Puerto Rico Department of the Family



**Population:**  
3,235,289

**Fed Govt Employees:**  
18,200

**State Govt Employees:**  
124,000

**Address:**  
Barbosa Avenue #306,  
Plaza 40 Mercantile  
Building, Ponce de León  
Avenue  
San Juan, PR  
00917

**Phone:**  
(787) 294-4900

**Email:**

**Capabilities Statement:**  
[Link](#)

**Cage Code:**  
644Y5

**UEI Number:**  
CRZ1A1JTLQB6

**DUNS#**  
12-474-2474



### Site:

<https://familia.pr.gov/>

### Mission:

Facilitate and provide opportunities for economic and social development, in a flexible and consistent manner, to people experiencing social and economic disadvantage. This is done with the goal of empowering our families and helping them achieve self-sufficiency, integrating them into productive socioeconomic development, and fostering good family and community coexistence.

### Contacts and Stakeholders Information:

Suzanne Roig Fuentes, MSW – Secretary

### Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized