

## Puerto Rico Office of the Veterans Advocate

**Population:**

3,235,289

**Fed Govt Employees:**

18,200

**State Govt Employees:**

124,000

**Address:**

Mercantil Plaza Building,  
10th Floor, Office 1001  
San Juan, PR  
00918

**Phone:**

(787) 758-5760

**Email:****Capabilities Statement:**

[Link](#)

**Cage Code:**

644Y5

**UEI Number:**

CRZ1A1JTLQB6

**DUNS#**

12-474-2474

**Site:**

<https://opv.pr.gov/>

**Mission:**

Act No. 57 of June 27, 1987, as amended, known as the Office of the Veterans' Advocate Act. Act 105 of August 27, 1994, established the agency as an individual agency under the Governor's Office. It serves as an instrument of coordination and action to address the problems and complaints of veterans in various areas of human activity and to establish and carry out assistance, guidance, and counseling programs for the protection of their rights and benefits.

**Contacts and Stakeholders Information:**

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787.299.1700

**Actsoft Workforce Manager for Gov:**

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized