

## Puerto Rico Ombudsman for People with Disabilities



**Population:**  
3,235,289

**Fed Govt Employees:**  
18,200

**State Govt Employees:**  
124,000

**Address:**  
Roberto Sánchez Vilella  
Government Center,  
Minillas  
South Tower, 2nd Floor,  
Office 204  
De Diego Ave., Stop 20  
Santurce, Puerto Rico  
00912

**Phone:**  
(787) 725-2333

**Email:**

**Capabilities Statement:**  
[Link](#)

**Cage Code:**  
644Y5

**UEI Number:**  
CRZ1A1JTLQB6

**DUNS#**  
12-474-2474



**Site:**

<https://dpi.pr.gov/>

**Mission:**

Provide guidance and advice to people with disabilities on all programs, services, and benefits to which they are entitled, as well as on the requirements, mechanisms, means, resources, and procedures for obtaining, participating in, and benefiting from them, and asserting their rights.

To serve, at the request of any person with disabilities or their parents or guardian, as a mediator in their relations with various public agencies and private entities that offer, provide, or render any service, activity, benefit, or program for people with disabilities.

**Contacts and Stakeholders Information:**

David Figueroa Betancourt – Director

**Actsoft Workforce Manager for Gov:**

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized