

Puerto Rico Permit Management Office

**Population:**

3,235,289

Fed Govt Employees:

18,200

State Govt Employees:

124,000

Address:

PRIDCO Building, 355
Franklin Delano Roosevelt
Ave.
San Juan, PR
00918

Phone:

(787) 758-4747

Email:

servicioalclientepermiso@ddec.pr.gov

Capabilities Statement:

[Link](#)

Cage Code:

644Y5

UEI Number:

CRZ1A1JTLQB6

DUNS#

12-474-2474

**Site:**

<https://www.permisos.ddec.pr.gov/>

Mission:

Our mission is to facilitate business in Puerto Rico, to support economic development in a safe and transparent manner, and in compliance with regulations and environmental protection.

Contacts and Stakeholders Information:

Iliana Garay is the Auxiliary Executive Director for OGPe, and José Cerra Castañer is listed as a contact for the Permits Management Office.

Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized