

Puerto Rico Telecommunications Regulatory Board

**Population:**

3,235,289

Fed Govt Employees:

18,200

State Govt Employees:

124,000

Address:

500 Ave. Roberto H. Todd,
Pda. 18
San Juan, PR
00907

Phone:

(787) 756-0804

Email:**Capabilities Statement:**

[Link](#)

Cage Code:

644Y5

UEI Number:

CRZ1A1JTLQB6

DUNS#

12-474-2474

**Site:**

<https://jrtpr.pr.gov/>

This site can't be reached

Mission:

Act No. 213 of September 12, 1996, as amended, known as the Puerto Rico Telecommunications Act, creates the Puerto Rico Telecommunications Regulatory Board as the agency responsible for regulating telecommunications services in Puerto Rico. It is intended to ensure the availability of telecommunications service at a reasonable cost for all citizens of Puerto Rico. It is intended to monitor the efficiency of telephone and cable television services, as well as other telecommunications services, and for other related purposes.

Contacts and Stakeholders Information:

The director of the Puerto Rico Telecommunications Regulatory Board (TRB) is appointed by the Governor of Puerto Rico, and the role's incumbent president as of early 2020 was Sandra Torres López, though a more current appointment may be in place.

Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized