

## City of San Antonio Human Services

**Population:**

1,526,656 (No. 7)

**Govt Employees:**

13,000

**Address:**

City Tower  
100 W. Houston St., 9th  
Floor  
San Antonio, TX 78205

**Phone:**

(210) 207-8198

**Email:****Capabilities Statement:**

[Link](#)

**Cage Code:**

644Y5

**UEI Number:**

CRZ1A1JTLQB6

**DUNS#**

12-474-2474

**Site:**

<https://www.sa.gov/Directory/Departments/DHS>

**Mission:**

To promote life-long success by providing Human Services and connecting people to community resources.

**Contacts and Stakeholders Information:**

Melody Woosley – Director

Jessica Dovalina - Deputy Director

Patrick Steck - Assistant Director

**Actsoft Workforce Manager for Gov:**

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized