

City of San Antonio Information Technology Services



Population:
1,526,656 (No. 7)

Govt Employees:
13,000

Address:
City of San Antonio
Information Technology
Services Department
P.O. Box 839966
San Antonio, TX 78283-
3966

Phone:
N/A
311

Email:

Capabilities Statement:
[Link](#)

Cage Code:
644Y5

UEI Number:
CRZ1A1JTLQB6

DUNS#
12-474-2474



Site:

<https://www.sanantonio.gov/itsd>

Mission:

We deliver quality City services and commit to achieve San Antonio's vision of prosperity for our diverse, vibrant, and historic community. The Information Technology Services Department provides secure, reliable and responsive enterprise-level technology and business solutions that facilitate and enhance the City's effectiveness in serving the citizens of San Antonio and align with the City's goals.

Contacts and Stakeholders Information:

Craig Hopkins - Chief Information Officer

Kevin Goodwin - Chief Technology Officer/Deputy Director

Patsy Boozer - Assistant Director/Chief Security Officer

John Rodriguez - Assistant Director Infrastructure, Public Safety & Operations

Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized

