

## City of San Antonio Neighborhood and Housing Services

**Population:**

1,526,656 (No. 7)

**Govt Employees:**

13,000

**Address:**

City Tower  
100 W. Houston St.  
San Antonio, TX 78205

**Phone:**

(210) 207-6459

**Email:****Capabilities Statement:**

[Link](#)

**Cage Code:**

644Y5

**UEI Number:**

CRZ1A1JTLQB6

**DUNS#**

12-474-2474

**Site:**

<https://www.sa.gov/Directory/Departments/NHSD>

**Mission:**

The Neighborhood and Housing Services Department is dedicated to supporting and enhancing the quality of life for residents of San Antonio by providing effective management and delivery of our City's resources for a vibrant future.

**Contacts and Stakeholders Information:**

Veronica Garcia - Director

Ian Benavidez - Deputy Director

Veronica Gonzalez - Assistant Director

**Actsoft Workforce Manager for Gov:**

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized