

## City of San Antonio Solid Waste Management

**Population:**

1,526,656 (No. 7)

**Govt Employees:**

13,000

**Address:**

City Tower  
100 W. Houston St., 7th  
Floor  
San Antonio, TX 78205

**Phone:**

(210) 207-6428

**Email:****Capabilities Statement:**

[Link](#)

**Cage Code:**

644Y5

**UEI Number:**

CRZ1A1JTLQB6

**DUNS#**

12-474-2474

**Site:**

<https://www.sa.gov/Directory/Departments/SWMD>

**Mission:**

Solid Waste Management provides reliable collection and sustainable services to the community, safely and professionally, while protecting San Antonio's environment, resources, and the health of its citizens through dedicated and caring teamwork.

**Contacts and Stakeholders Information:**

Josephine Valencia - Director

Nicholas Galus - Deputy Director

Andrew Gutierrez - Assistant Director

Lynn Cox - Customer Service and Council Affairs

Edward Gonzalez - Customer Services Supervisor

**Actsoft Workforce Manager for Gov:**

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized