

## City of San Jose Information Technology

**Population:**

997,368 (No. 12)

**Govt Employees:**

6,600

**Address:**

200 E. Santa Clara St.  
San Jose, CA 95113

**Phone:**

(408) 535-3565

**Email:**

[customerservice@sanjoseca.gov](mailto:customerservice@sanjoseca.gov)

**Capabilities Statement:**

[Link](#)

**Cage Code:**

644Y5

**UEI Number:**

CRZ1A1JTLQB6

**DUNS#**

12-474-2474

**Site:**

<https://www.sanjoseca.gov/your-government/departments/offices/information-technology>

**Mission:**

Enrich the quality of life in San José through innovation, collaboration, and engagement.

**Our Vision**

Anticipate and proactively deliver solutions that enable a thriving San José.

**Contacts and Stakeholders Information:**

Khaled Tawfik – Director

**Actsoft Workforce Manager for Gov:**

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized