

City of Seattle Office of the Ombud



Population:
780,995 (No. 18)

Govt Employees:
10,000

Address:
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20th Floor, STE 2010
Seattle, WA, 98104

Phone:
(206) 684-2489

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Capabilities Statement:
[Link](#)

Cage Code:
644Y5

UEI Number:
CRZ1A1JTLQB6

DUNS#
12-474-2474



Site:

<https://www.seattle.gov/ombud>

Mission:

Empower individuals and teams to navigate conflict into respectful workplace engagement. The mission of the Office of the Employee Ombud is to ensure that employees have access to a resource for informally addressing workplace concerns in a fair and equitable manner. The Ombud Office carries out this mission by way of several complimentary approaches:

We view conflict as an opportunity for dialogue and to transform perspectives.

We do not shy away from difficult conversations, particularly those about race, gender, and other identities.

We seek to identify the underlying systemic issues that are generating conflict and to address them through capacity building instead of one-time solutions.

Contacts and Stakeholders Information:

Dr. Amarah Khan - Director

Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized